

Reconcile transaction data from multiple locations with point-and-click ease.

> ACS – Automated Customer Service

The NOVA Network's transaction reporting and reconciliation system makes it easy to manage transaction data from multiple locations or multiple merchant accounts. It is the perfect solution for chains, franchises, or businesses with multiple sales channels.

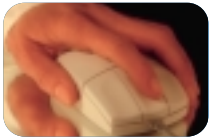
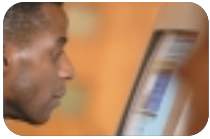
ACS provides comprehensive reporting capabilities, data download via the Internet or dial-up, and powerful tools to help research and reconcile transactions.



NOVA NETWORK

The most reliable payment processing network in the industry

› ACS – Automated Customer Service



FEATURES:

- › **Advanced Reporting Options**
 - Access a wide range of merchant reports including:
 - Daily Transaction Details or Summaries
 - Daily Exception Reports
 - Card Type Report
 - Review Activity
 - Statement Review
 - Merchant Analysis
 - Interchange Summary
 - Chargeback Reporting and more
- › **Notifications** – Receive advance notifications on pending chargebacks and retrievals
- › **Export** – Download, export and manipulate data within external applications

ADDITIONAL FEATURES:

- › **File Transfer** – FTP via the Internet or traditional dial up enables you to retrieve data 24/7/365
- › **User-Friendly** – Windows®-based software and menu icons help you quickly and easily navigate through the system
- › **Customizable** – Includes tools that allow you to design custom reports, create back-up archival systems, and set-up administrative procedures for LAN users
- › **System Settings** – Set communication baud rates, user ID's, LAN or stand-alone PC-user access privileges
- › **Software Upgrades** – Download or via CD-ROM

BENEFITS:

- › Manage transaction data across your business
- › Data can be exported to external applications for additional data management and reporting capabilities
- › Track chargebacks and retrievals
- › Reporting Options:
 - Review Activity
 - Statement Review
 - Merchant Analysis
 - Interchange Summary
 - Chargeback Reporting and more

RECOMMENDED FOR:

- › All merchants processing on the NOVA Network

REQUIREMENTS:

- › **Software:** ACS Version 4.0
- › **Computer:** Pentium® 166 MHz (minimum)
- › **RAM:** 64 Mb (minimum)
- › **Modem:** 33.6 Kbps or higher
- › **Disk Space:** 100 Mb (minimum)
- › **OS:** Windows® 98, NT 4.0, XP or 2000
- › **Internet Connection:** For FTP Support

THE NOVA DIFFERENCE:

- › **The Most Reliable Network** – Proprietary network, fully-redundant system and 100% uptime
- › **Innovative Products and Services** – The NOVA Network processes all card types and offers a broad range of products that are designed to handle all of your processing needs
- › **Superior Customer Service** – Online customer support with 24 x 7 x 365 availability

